

TERMS & CONDITIONS FOR DINNER BOOKINGS

- Table Reservations for Deck Dining, In-room Dining or *The Australasian Dining Room* (specified at the time of the accommodation booking) can only be guaranteed to house-guests on Saturday evenings if the requested deposit has been received at least 7 calendar days prior to the Saturday dinner date.
- There is a no byo policy in the Dining Room for the public and houseguests on Saturday evenings.
- On other nights, whilst we do not encourage byo in the dining room or lower deck/lobby, we understand guests may have a very special bottle they wish to consume. A corkage fee (\$15 per bottle) applies for byo consumed anywhere in the establishment except guest rooms and the upper deck.
- With in-room dining, there are no restrictions with byo and guest rooms hold a selection of glasses.

TERMS & CONDITIONS FOR DIRECT ACCOMMODATION BOOKINGS

- For greater than one night stay, 50% deposit is taken at the time of booking as proof of confirmation.
- With single night stays, a 100% deposit is taken at the time of booking as proof of confirmation.
- Full payment is necessary at the time of booking for the Saturday Overnight Dinner or Wine Package

We accept credit card (Visa and MasterCard) or cash payments for deposits/payments.

Any cancellations or amendments to bookings must be made in person or in writing.

NB: The Saturday Overnight Dinner/Wine Package is not refundable but is transferrable (as per table below).

	Deposit refund	Transferrable date of stay
30 day cancellation	100%	Within 2 months of original date of stay
14-29 day cancellation	Nil	Within 30 days of original date of stay
1-13 day cancellation	Nil	Within 10 days of original date of stay

A 30 day cancellation policy exists i.e. cancellations require 30 days notice prior to the arrival date to obtain a full refund of the deposit. With 14 - 29 days notice given prior to the arrival date the deposit is transferable to an alternate date providing the revised date of stay is within 30 days of the original arrival date - if not, the deposit will be forfeited. With 7 - 13 days notice given prior to the arrival date the deposit is transferable to an alternate date providing the revised date of stay is within 10 days of the original arrival date (subject to availability) - if not, the deposit will be forfeited. For last minute cancellations (within 7 days of arrival) the deposit will be forfeited without any obligation on the establishment's part to accept an alternate date of stay.

A minimum of 2 nights applies if Saturday night is included unless the guest/s has committed to the Saturday Overnight Dinner Package or the Saturday Overnight Wine Package.

The Chef-prepared breakfast is guaranteed to house-guests only for breakfasts delivered between 830am and 1030am. Guests requesting an earlier breakfast time will need to discuss alternative arrangements with the Chef prior to/on arrival.

Gift vouchers are non-refundable and not transferable.

The Australasian Circa 1858 is not suitable for children but infants (under 24 months) will be eligible to stay (at no cost) if parents/guardians recognize and comply with the following conditions:

Reception is notified at the time of booking that an infant may accompany the guests and the infant is declared a guest at check-in

- The Garden Room is the room of occupancy - A guardian is caring for the infant at all times - All bedding/cot/food/drinks is provided by the parents/guardians - No in-room food heating/reheating facilities are provided

Pets, other than guide dogs, are not allowed.

STEAM FROM BATHS/SHOWERS CAN ACTIVATE THE ALARM IF THE EXHAUST FAN HAS NOT BEEN TURNED ON.
EXHAUST FANS MUST BE ON WHEN BATHING OR SHOWERING.

Smoke alarms and sprinklers are located in every room of the building. A chargeable false alarm is a false/unwanted alarm caused by an activity of an occupant, where the activation of the alarm could have been prevented. If a smoke alarm is activated, the Country Fire Service (CFS) is legally obliged to attend; whether it is a false alarm or not. If a false/unwanted fire alarm is activated from a guest room, the CFS call out fee (\$275) will be charged to that guest's account. Our insurers may also use their rights of recovery for reimbursement for the damage to the building and contents as a result of the sprinkler becoming activated.

This is a non-smoking establishment - with smoking restricted to certain outside areas.

We strongly recommend travel insurance to cover a circumstance, which dictates a change of plans.